What is the Child Care Connection Hawaii (CCCH) Program?

The CCCH program is a federal subsidy program helping families pay for child care services in the State of Hawaii. Eligible families receive:

- Subsidies to help with child care expenses.
- Information on quality child care settings.

How Can My Family Qualify for the CCCH Program?

To qualify, your family must meet the following requirements:

1. **Age of Children:** Children must be under age 13; or ages 13 through 17, unable to care for self, and do not qualify for Department of Education (DOE) special education; or under child protective services.

2. **Need for Child Care:** Parents or legal guardians of the children must be currently employed, attending an educational program or participating in a job training program, and have hours of activity that overlap with their need for care.

3. **Family Size and Income Limits:** Your family’s gross monthly income (before taxes and deductions) does not exceed 85% of the State Median Income. The CCCH program is available to a wide range of families. Please call the CCCH office for income limits of larger family sizes.

### GROSS INCOME ELIGIBILITY LIMITS

<table>
<thead>
<tr>
<th>FAMILY SIZE</th>
<th>GROSS INCOME LIMITS (Subject to change)</th>
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<tbody>
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### How Much of My Child Care Expenses Will CCCH Pay?

The CCCH program has sliding fee scales, based on the State of Hawaii child care guidelines. Depending on family size, income need for child care (individual family situation), and the type of care program, families may be required to pay some of the monthly child care costs. Your eligible benefit amount will be discussed with your eligibility worker/case manager and is subject to change.

### How Do I Get My Child Care Subsidy?

You will be issued an Electronic Benefits Transfer (EBT) card and select a Personal Identification Number (PIN) at your interview. You may use your EBT card at ATM machines that bear the “QUEST” symbol to access your child care benefits. If your child is cared for by a licensed child care provider, your child care payments will be deposited directly into the licensed provider’s bank account.

### How Do I Apply?

Call the office in your area to request an application.

#### Oahu
Honolulu - (Hawaii Kai to Halawa)
81 S. Hotel St., Suite 216
Honolulu, HI 96813
Phone: 356-5551; 356-5555; 356-5570
1-866-972-7267
Statewide toll free 1-866-972-7267

Leeward (Aiea to Wahiawa thru Waialua; Waipahu thru Makaha)
94-229 Waipahu Depot Road, Suite 400
Waipahu, HI 96797
Phone: 356-5575; 356-5577

#### West Hawaii - Kona
75-5583 Luhia St. Suite 1A
Kailua-Kona, HI 96740
Phone: (808) 334-6100; (808) 334-6121
You will be notified of your application status by mail. If your family is determined eligible to receive assistance, you are required to come in for a face-to-face interview with an eligibility worker/case manager. The interview will take approximately 1-2 hours.

Preschool Open Doors (POD) Program is a statewide early childhood education and care project funded by the State of Hawaii. POD helps 3- and 4-year old children go to preschool by helping families pay preschool costs.

Does your family need help paying for child care needs?

The Department of Human Services Child Care Connection Hawaii (CCCH) program may be able to help your family pay for child care services.